



Important update on fire doors

We know that residents will be concerned after hearing that an issue with a fire door from Grenfell Tower was identified.

Police tests discovered that a fire door from Grenfell Tower which was believed to resist fire for up to 30 minutes – as required by building regulations – failed after approximately 15 minutes.

Like hundreds of councils and landlords across the country, we are in contact with Government and the police to understand what this means for our buildings and our residents.

To properly understand what has happened, the Government has instructed that additional testing and inspections of fire doors from the same batch of doors installed at Grenfell and a sample of other doors takes place.

As soon as we have clear advice from the Government about the safety implications of these tests, we will write to our residents about what this means for them. The Government are currently telling local authorities that fire safety advice remains unchanged. We are urging the Government to move as quickly as it can to give us clarity about the situation.

Following the transfer of the borough's housing stock from Kensington and Chelsea Tenant Management Organisation to the Council, we are continuing the five-year programme to replace and upgrade fire doors across homes in the borough.

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More information on fire advice is available from central Government:

www.gov.uk/government/news/fire-safety-advice-unchanged-after-issue-identified-with-fire-door

For regular updates please follow us

 [@grenfellsupport](https://twitter.com/grenfellsupport)

 facebook.com/grenfellsupport

 www.grenfellresponse.org.uk

The newsletter is also available in Arabic and Farsi languages.

Update on the Grenfell Tower site

After the tragedy in June, one of the first priorities for the independent site management team was to ensure the Tower was safe for people living nearby and also to give safe access to the police, so the investigation can continue. The police investigation work should finish by May 2018. Specialist advice is being taken by the team on next steps

to continue to keep the site safe.

In last week's newsletter we confirmed that the local community, supported by the Council, will lead on a decision about the longer term future of the site and will have the final say about what happens to it. In the meantime, we understand that many people find the sight of Grenfell Tower distressing.

The process of covering the Tower is expected to be completed by **10 June 2018**. There are continuing conversations with families and relatives about whether an artwork or other remembrance idea is appropriate for the white covering itself, and we will keep you updated on any further decisions.

NEW drop-in advice and information event – 21 March

A drop-in advice and information event which is to replace the next Grenfell Scrutiny Recovery Committee meeting will be held at the **Museum of Brands, Lancaster Road, W11 1QT** on **Wednesday 21 March**. The meeting will run from **3pm to 8pm**. Officers will be on site to answer questions, and give one-to-one

information on the ongoing Grenfell response. Everyone is welcome to come along.

The Council will also organise additional private drop-in sessions for former residents of Grenfell Tower and Grenfell Walk, who will be contacted directly with further details.



Return of personal possessions

The Tower is still treated as a crime scene by the police, and therefore the return of personal property is taking time. All items recovered have to be logged, cleaned and documented by Kenyon International, the specialist contractor doing the work. They have a website with detailed information on what is happening to your property.

Please visit

www.kenyoninternational.com/grenfell. You can ring them on **01344 316662**. You can also contact Matt Hogan, Site Project Manager on **07920 534378**.



Family Friends support service

Family Friends UK, a charity set up to support disadvantaged families living in Kensington and Chelsea, Hammersmith and Fulham and South East Brent, runs a special programme for families affected by the Grenfell tragedy. The free programme gives extra support to families affected by the tragedy, either directly or indirectly.

Family Friends matches a reliable, trained, screened and supervised volunteer to a family, who provides three months of practical and emotional support in the family's home. The programme offers two

hours of support each week. There are two schemes:

Child Mentoring – for a child/siblings aged five-16

Parent Befriending – for parents of a child aged 0-16 years.

Opening times: **9.30am to 5.30pm**

Address details: **Family Friends, 73 St Charles Square, London W10 6EJ**

Telephone: **020 8960 9099**

Email: info@familyfriends.uk.com

Website: www.familyfriends.uk.com



International Women's event 'Women Together for Grenfell'

Date: **Saturday 24 March**

Time: **4pm to 9pm**

Location: **The Tabernacle, Powis Square, W11 2AY**

Come along and share your stories, hear from inspirational speakers, network, eat and drink. Wheelchair access and crèche available.

Activities Programme at The Curve Community Centre

Saturday 17 March

- **11am-1pm** – Coffee morning to celebrate St Patrick's Day
- **2pm-5pm** – Community Mosaic Workshop with Emily with light refreshments (please book)

Monday 19 March

- **10am-1pm** – Five-week textile course (please book)
- **12pm-3pm** – More learning and play (please book)
- **3pm-5pm** – ESOL CV and job search workshops (please book)
- **5pm-7pm** – Homework Club (ages 11-16)
- **5pm-7pm** – Young people's support
- **6pm-8pm** – ESOL - English for beginners classes (please book)



Tuesday 20 March

- **9.30am-12pm** – ESOL - English for beginners (please book)
- **9.30am-2.30pm** – Assertiveness training (day 1)
- **10am-3pm** – Fouzia's Sewing Club: sew, stitch and knit
- **10.30am-12.30pm** – Helping children deal with loss
- **12.30pm-2pm** – ESOL - English for beginners classes (please book)
- **5pm-6pm** – Children's yoga (ages five-12)
- **6pm-7pm** – Adult yoga



Wednesday 21 March

- **9.30am-2.30pm** – Assertiveness training (day two)
- **10am-12pm** – Coffee morning
- **4pm-4.45pm** – Healthy snack time
- **5pm-7pm** – Homework Club (ages five-11)
- **6pm-8pm** – ESOL - English for beginners classes (please book)

Thursday 22 March

- **10.30am-12.30pm** – Helping children deal with loss
- **11am-12pm** – Baby massage with Semira
- **1pm-3pm** – 5 to Thrive parenting workshop with Danielle
- **2pm-4pm** – ESOL CV and job search workshops (please book)
- **4pm-4.45pm** – Healthy snack time (12 places available - drop-in)
- **4pm-5.45pm** – MEND family activity
- **4pm-6pm** – Therapeutic arts with Emily (ages five-11)

Friday 23 March

- **9.30am-11.30am** – English communication and conversation class with Midaye
- **9.30am-2.30pm** – Developing confidence (part two - please book)
- **1pm-3pm** – Parent support drop-in
- **2pm-4pm** – Back to work support & advice (please book)
- **4pm-4.45pm** – Healthy snack time (12 places available - drop-in)
- **4pm-6pm** – Celebrate Iranian New Year (Nowruz) Come to The Curve to celebrate Nowruz with light refreshments including traditional snacks!



The Crèche is open **10am to 12pm** and **1pm to 3pm** on **Monday, Tuesday, Wednesday** and **Friday** and is for parents attending appointments or courses at The Curve. To book, please email: Semira.Hassen@rbkc.gov.uk

The Curve Community Centre opening hours are **10am to 8pm Monday to Friday** and **11am to 6pm** on weekends.

Some sessions need to be booked in advance to secure your place, so

email thecurve@rbkc.gov.uk and they will confirm your reservation by return.



For a full list of events visit grenfellsupport.org.uk/thecurve/events

Support services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Cruse Bereavement Care

Call the Freephone helpline on **0808 808 1677** or email helpline@cruse.org.uk.

The helpline is open **Monday-Friday** from **9.30am-5pm**. Extended hours Tuesday, Wednesday and Thursday evenings, until 8pm.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit victimsupport.org.uk. The line is open 24 hours a day.

The Grenfell Muslim

Response Unit also offers additional support. Find out more by emailing info@gmru.co.uk

You can also get physical and mental support at **The Curve Community Centre**. Call **077 1223 1133**.

Hestia, Central and North West London NHS Foundation Trust, and the Drug and Alcohol Service are based overnight at the **Notting Hill Methodist Church, Lancaster Road**, from **10pm to 8am**. Pop in for a chat and support.

Housing update

Grenfell Tower and Grenfell Walk



We have committed £235 million to finding new homes for residents and have now secured 307 properties for families. We invite households to choose which properties they want to view from all those available on our Home Connections website. Households currently living in temporary accommodation provided by the Council or our partners, also have the option to make these properties their permanent home if they wish. For those households living in hotels and who wish to move into a temporary home, we will help to find private rented accommodation. We will help with furniture, bedding, crockery and cutlery, white goods and utilities.



These numbers are accurate as of 15 March 2018

Community kitchen garden opens

The opening of the community kitchen garden at **The Clement James Centre** and **St Clement and St James Church** took place earlier this month. The North Kensington Centre and Church played a very special role following last June's Grenfell Tower tragedy. The centre's garden was a safe

space for survivors and evacuees. With support from the Council, the garden has now been expanded and a brand new kitchen garden built. The project has linked hundreds of people together and encouraged neighbours to get to know one another.

Care for Grenfell

The Care for Grenfell team helps anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

This phone line is open from **8am to 8pm** and also provides an out-of-hours service which can be reached on the same number.

Call: **020 7745 6414** | Email: careforgrenfell@rbkc.gov.uk

How can we improve Grenfell Support newsletter?

The newsletter has taken on board feedback from residents to improve content and design.

If you have any ideas for articles for this newsletter, email us on CommsTeam@rbkc.gov.uk

You can now subscribe to receive this newsletter via email, use this link to sign up grenfellsupport.org.uk/newsletters